



Deli Qiao

DevOps / Platform Engineer

14 Years Infrastructure Automation · Multi-Cloud Platform Engineering

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Core Strengths

Full-Stack Automation

Built full-stack infrastructure automation from scratch covering bare-metal (BMAAS), private cloud, and multi-cloud environments

Patents & Software Copyrights

Developed one-stop DevOps toolbox with **Invention Patent** (CN121635905A) and **Software Copyright** (2025SR2538156)

Localization Engineering

Completed full-chain localization for Anolis OS/UOS/OpenEuler, supporting x86/ARM64/C86 triple-architecture delivery

Professional Certifications

Certifications: AWS SAA · CKA · RHCE · Azure Admin · PMP

Key Achievements

ZFS Storage Performance Tuning

IOPS 230k → 800k (3.5× improvement)

Image Factory Pipeline Efficiency

Zero failures 30+ days, 3.2× efficiency gain

Private Cloud Platform Delivery

Bottom-up HA architecture, 5+ customer sites

Parallel Project Coordination

7 projects running simultaneously

Operations Efficiency (IBM Era)

Efficiency +50%, Quality +90%, Deploy time
-80%

Patents & Software Copyrights

INVENTION PATENT

JetDev Operations Toolchain Core Architecture

CN121635905A

SOFTWARE COPYRIGHT

JetDev One-Stop DevOps Toolbox Platform

2025SR2538156

Tech Stack

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Personal Projects

ResumeForge - Brand-Grade Resume Generator

<https://github.com/qiaodeli111/ResumeForge> | Apr 2026

- Built multi-theme resume generation system from scratch with 50+ brand design styles (Apple/Tesla/Stripe/Vercel etc.)
- YAML-driven content management, one-click generation of HTML/PDF/DOCX formats, bilingual support
- Modular architecture: content-style separation, hot-pluggable themes, extensible brand customization
- Tech stack: Python, Jinja2 templating, python-docx, Chrome Headless PDF rendering
- Full style resume board for me: <https://resume.dellyqiao.com>

Work Experience

ShenZhen JetIO Technology Co., Ltd.

Oct 2024 – Present | Shenzhen

DevOps Team Lead

Coordinating **7 parallel projects** (BMAAS/Terraform/Image Factory/CloudStack/K8s/IT Support/JetDev), leading architecture decisions and tech selection, delivering **5+ customer sites**.

Kubernetes Platform Engineering

- Built K8s on CloudStack from scratch: hybrid architecture (control plane on VMs + workloads on K8s), etcd HA, Calico CNI, CSI integration
- Established ArgoCD GitOps conventions: Git repo separation, Helm versioning, environment promotion flow, migrated to 'Git PR is deployment'
- Core service migration: JumpServer Helm Chart migration (Cert-Manager SSL); JFrog Artifactory HA architecture design

CloudStack Private Cloud

- ZFS performance tuning: IOPS 230k → 800k; fixed DRBD heartbeat parameters for 7×24 stability
- Troubleshoot critical issues: VM creation failure, migration interruption, read-only mode trigger, with root cause analysis and patch submission
- Observability: Alert response reduced from hours to minutes; launched Grafana capacity dashboards

BMAAS Bare-Metal Automation

- Extended Tinkerbell/HookOS: added Rescue mode, redfish-batch-ISO tool
- cloud-init zero-touch provisioning: hostname/MTU/disk auto-configuration; x86/ARM64/C86 full-architecture delivery

Image Factory (Packer)

- 5 OS × 3 architecture full-matrix builds; integrated Goss/Lynis/Trivy automated testing
- Localization enablement: Anolis OS on ARM (ZFS/DRBD HA integration), UOS on Hygon C86
- Pipeline zero failures for 30+ days, efficiency improved 3.2×

JetDev Toolchain (Patent & Copyright)

- Built one-stop DevOps toolbox: integrated Ansible/Terraform/Packer/GitLab Runner
- Ansible Role scaffold generation time reduced by 80%
- Filed Invention Patent CN121635905A, Software Copyright 2025SR2538156
- Adopted by ops and testing teams

Kyndryl Shenzhen (IBM Spin-off)

Sep 2021 – Aug 2024 | Shenzhen

SRE Engineer (Toolchain) · Technical Lead

Work identical to IBM: maintained Software Defined Environment (SDE) platform, drove transformation from traditional ops to automated operations; served as Technical Lead for solution design, task allocation, and cross-region collaboration.

IBM Shenzhen

Mar 2017 – Sep 2021 | Shenzhen

SRE Engineer (Toolchain) · Technical Lead

Maintained Software Defined Environment (SDE) platform, drove transformation from traditional ops to automated operations; served as Technical Lead for solution design, task allocation, and cross-region collaboration.

Automated Operations System

- Transformed team from "manual + scripts" to "local dev + automated build/test + one-click deploy/rollback"
- Team ops efficiency +50%, quality +90%, human errors nearly eliminated
- Customer app deployment time -80%, change request handling time -50%
- Managed full DevOps toolchain: Chef/GitLab/Jenkins/Ansible Tower/UCD

AWS Architecture Consulting

- Designed global architecture for North America customer: ECS → EKS cluster migration, Global Accelerator for traffic offload
- Separated storage and database layers, pre-peak horizontal scaling, resolved cross-region latency and high costs

Team & Achievements

- 6 consecutive years of "Exceed Expectation" annual performance rating
- Managed 4-10 person cross-cultural team (China/India), led technical interviews and capability building

Tianjin NNIT Technology Co., Ltd. May 2016 – Mar 2017 | Tianjin

Change Service Delivery Manager (ITIL / GxP Compliance)

Change Management

- Reviewed RFC change requests: business need, risk assessment, execution plan, rollback plan - end-to-end governance
- GxP (Good Laboratory Practice) compliance document audit, ensuring completeness and compliant signatures

- Rebuilt change management workflow with Excel templates + automation scripts, reducing workload by 80%
- Built monthly productivity report automation pipeline, improving management efficiency and PIR quality

DXC Technology (formerly CSC)

Jun 2012 – May 2016 | Tianjin

WebHosting Team Lead / Operations Engineer

Provided comprehensive middleware and JavaEE enterprise application operations for **AIA** across multiple Asian regions.

Team Leadership & Automation

- Led 4-person international team (China/India, promoted to Team Lead in Sep 2014), automation coverage increased from 10% → 50%
- Mentored India Offshore team members, built high-performance service platform, received customer commendation

Key Projects

- Led multi-site data center migration, website partition, and new system establishment
- Led IBM WAS 6 → WAS 8 middleware cross-version upgrade migration
- SSL certificate management, disaster recovery testing, Zabbix monitoring system maintenance
- Developed automation scripts, team efficiency improved by 20%

Certifications

AWS SAA Nov 2022

CKA Aug 2021

RHCE Jun 2022

Azure Admin Apr 2022

Alibaba Cloud ACP Jul 2021

PMP Nov 2017

ITIL® Foundation Feb 2017

Education

2008 – 2012

Tiangong University **Double First-Class**

Bachelor of Software Engineering